Review Article

Changes in neurorehabilitation management during the COVID-19 pandemic: A scoping review

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Abstract

BACKGROUND: The SARS-CoV-2 infection (COVID-19) has generated a threat to global health, determining the need for healthcare for large numbers of people in an extremely short time.

OBJECTIVE: To investigate the management changes in the neurorehabilitation services during the COVID-19 pandemic.

METHODS: An electronic search was conducted in September 2021 by 2 independent reviewers in the following databases: MEDLINE (PubMed), the Physiotherapy Evidence Database, and the Cochrane Database of Systematic Reviews. All studies on organizational and welfare changes resulting from the COVID-19 pandemic in neurorehabilitation services were included. Screening of titles, abstracts, and full texts and data extraction were undertaken independently by pairs of reviewers.

RESULTS: The summary of results was reported following the Preferred Reporting Items for Systematic Reviews and Meta-Analyses extension for scoping reviews.

Electronic searches after the screening of title and abstract identified 80 studies, 13 studies met the inclusion criteria. A narrative summary of results of all included studies were reported in a tabular format.

CONCLUSIONS: Different organizational models were adopted in neurorehabilitation during the COVID-19 pandemic impacting the therapies time frame, the physical and mental health of healthcare professionals and the caregiver’s workload. There is still uncertainty about the effectiveness of these new therapeutic strategies on the management of neurorehabilitation services and future studies should explore the effect on the patients’ needs.

Keywords: Neurorehabilitation, COVID-19, SARS-CoV-2, caregivers, health professionals

1. Introduction

The SARS-CoV-2 infection (COVID-19) has generated a threat to global health, determining the need for healthcare for large numbers of people
in an extremely short (Bartolo et al., 2020; World Health Organization, 2021a). It overwhelmed emergency departments, infectious disease, pulmonary and intensive care units. Therefore, health services became more rigorous while imposing radical changes in organization and operating procedures (World Health Organization, 2020a).

After COVID-19 global emergency was declared, a strategic preparedness and response plan was introduced by the World Health Organization (WHO) (World Health Organization, 2020b). This strategy was aimed to provide the technical and operational response pillars to support countries to control transmission of the virus, to save lives, and to safeguard susceptible individuals such as the elderly, people with disabilities and with multiple comorbidities or chronic diseases. As reported by WHO, the governments, waiting for effective therapies, have reacted by adopting national COVID-19 action plan with standard measures, such as quarantine and restrictions to travel and mobility (World Health Organization, 2021b). However, unlike in the past, this health emergency has arisen in a globalized and interconnected society unlike any other; defined by populations that tend to congregate in highly urbanized and overcrowded environments, with easy movement between continents (Dobson & Carper, 1996; World Health Organization, 2021b).

Within this perspective, neurorehabilitation services have struggled in the very same way in the need to remodel their operating procedures. Indeed, neurorehabilitation is a complex medical process that offers a coordinated interdisciplinary care program with measures that aid individuals who experience disability to achieve and maintain optimal function in interaction with their environment, for maximum independence and social reintegration (Caltagirone et al., 2021; Khan Fary et al., 2015). In Europe, neurorehabilitation services started to quickly reorganize their internal structure and care delivery by trying to guarantee access to the patients with recent disease onsets, which, if left untreated, could have resulted in disability, including those who contracted the SARS-CoV-2 virus (Treger et al., 2020). Initially, non-urgent medical activities were postponed to give priority to the reorganization of intensive care units (Leocani et al., 2020). At the same time, it maintained a therapeutic-rehabilitative contact with people suffering from chronic and/or degenerative neurological diseases, which have seen the postponement of all outpatient and day hospital services, to avoid worsening of the conditions and quality of life (Maccarone & Masiero, 2021). For example, in Italy, there was a notable decrease of over 50% in hospitalizations, possibly due to fear of contagion and the social isolation that comes with a hospital stay (Lazzerini & Putoto, 2020).

After about two months of lockdown, it became evident that the COVID-19 disease would still be circulating for months. For this reason, specific actions and adaptation strategies were taken to ensure a return to previous levels of healthcare, ensuring safety and access to treatment, especially in neurorehabilitation (Leocani et al., 2020).

This scoping review aimed to map the scientific literature that clarifies the organizational and welfare changes resulting from the COVID-19 pandemic in neurorehabilitation services.

2. Methods

The current scoping review was prepared by referring to the “2020 version of JBI Manual for Evidence Synthesis Chapter 11: Scoping Review” available from https://synthesismanual.jbi.global and following the Preferred Reporting Items for Systematic Reviews and Meta-Analyses extension for Scoping Reviews (the PRISMA-ScR) (Peters et al., 2020).

2.1. Search strategy and eligibility criteria

Electronic databases searched in September 2021 were MEDLINE (PubMed), Physiotherapy Evidence Database, and the Cochrane Database of Systematic Reviews. The terms used for this search were: Coronavirus, Covid-19, Sars-cov-2, neurological disorder*, neurological disease*, rehabilitation, neurorehabilitation and management. These terms were combined using the Boolean AND and OR operators. Search terms were modified for each database and appropriate subheadings were used for each database that was searched (for details see the Appendix).

Controlled and non-controlled clinical trials (i.e., randomized or non-randomized trials), retrospective studies, case reports, case series, observational studies, reviews and systematic reviews have been included. Studies published until September 2021, in English without any restrictions in terms of country, sex and age of participants were accepted. All articles focused on rehabilitation and neurological rehabilitation were selected. Only patients with neurological diseases, caregivers who assisted this type of patients and healthcare professionals working in
hospitals or rehabilitation/neurorehabilitation facilities were included.

2.2. Study selection and data collection process

The search strategy results were uploaded and managed through Zotero, online software of the Corporation for Digital Scholarship, which was developed by a global community for collecting, organizing, citing and sharing research. Duplicates were automatically removed; records were screened first by title and abstract and second by full-text reading. Both phases were conducted by starting with a pre-screening team meeting to discuss inclusion and exclusion criteria. To test the consistency of extracting and reporting methods, 18 h of training were carried out by the peer-reviewers in three online meetings. The reviewers independently screened the articles; disagreements were resolved through discussion and consensus. Further details of this review process are better illustrated in the PRISMA flow diagram (Fig. 1).

2.3. Data extraction and synthesis

The same authors independently extracted the following relevant features of the included studies: 1) author; 2) publication year; 3) study type; 4) diagnosis; 5) participants; 6) objective; 7) intervention characteristics; 8) intervention duration; 9) outcomes; 10) setting; and 11) country. Thus, the selected articles have been grouped and synthesized in different thematic areas such as i) organizational models adopted in neurorehabilitation during the COVID-19 pandemic; ii) changes in the choice of therapeutic strategies; iii) consequences of new measures on patients, healthcare professionals and caregivers.

3. Results

After the screening by title and abstract, 80 articles were assessed for eligibility, 13 articles were found suitable for this scoping review (Assenza et al., 2021; Dalise et al., 2021; Fari et al., 2022; Gorini et al., 2020; Kim et al., 2021; Lee et al., 2021; Manacorda et al., 2021; Salvia et al., 2020; Santamato et al., 2021; Spielmanns et al., 2021; Summaka et al., 2021; Sutter-Leve et al., 2021; Yogev-Seligmann & Kafri, 2021). 37 studies were inconsistent with the research question, and the other 30 did not meet the inclusion criteria (6 studies did not include neurological rehabilitation; 11 studies included a different
Table 1
Description of the included studies

<table>
<thead>
<tr>
<th>First author, year</th>
<th>Study type</th>
<th>Participants</th>
<th>Intervention</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assenza et al., 2021</td>
<td>Observational transversal study</td>
<td>Patients (n = 169)</td>
<td>Online questionnaire on telerehabilitation</td>
</tr>
<tr>
<td>Dalise et al., 2021</td>
<td>Cross-sectional observational study</td>
<td>Patients (n = 134)</td>
<td>Telephonic interview</td>
</tr>
<tr>
<td>Fari et al., 2022</td>
<td>Retrospective study</td>
<td>Healthcare workers (n = 68)</td>
<td>Online questionnaire</td>
</tr>
<tr>
<td>Gorini et al., 2020</td>
<td>Multicentre cross-sectional study</td>
<td>Healthcare workers (n = 650)</td>
<td>Online survey</td>
</tr>
<tr>
<td>Kim et al., 2021</td>
<td>Prospective, open-label, single-arm pilot study</td>
<td>Patients (n = 21) Parkinson disease, parkinsonism.</td>
<td>Home-based exercise with mobile app</td>
</tr>
<tr>
<td>Lee et al., 2021</td>
<td>Qualitative Study</td>
<td>Caregivers (n = 25)</td>
<td>Individual semi-structured interviews</td>
</tr>
<tr>
<td>Manacorda et al., 2021</td>
<td>Observational study</td>
<td>Patients (n = 2722) Multiple sclerosis</td>
<td>Questionnaire online</td>
</tr>
<tr>
<td>Salvia et al., 2020</td>
<td>Observational study</td>
<td>Patients (n = 253) Stroke, traumatic brain injury, spinal cord injury, Parkinson disease, multiple sclerosis.</td>
<td>Analysis of reorganization of neurorehabilitation activities</td>
</tr>
<tr>
<td>Santamato et al., 2021</td>
<td>Multicentric cross-sectional study</td>
<td>Patients (n = 151) Stroke, traumatic brain injury</td>
<td>Phone-based survey</td>
</tr>
<tr>
<td>Spielmanns et al., 2021</td>
<td>Retrospective cohort study</td>
<td>Patients (n = 27) With or without nosocomial COVID-19 infection and neurological comorbidities</td>
<td>Analysis of reorganization of neurorehabilitation activities</td>
</tr>
<tr>
<td>Summaka et al., 2021</td>
<td>Cross-sectional study</td>
<td>Patients (n = 118) Tetraplegia, paraplegia, hemiplegia, paresis.</td>
<td>Online survey</td>
</tr>
<tr>
<td>Sutter-Leve et al., 2021</td>
<td>Phenomenological study</td>
<td>Caregivers (n = 11)</td>
<td>Semi-structured interview Questions in person or over the telephone</td>
</tr>
<tr>
<td>Yogev-Seligmann &amp; Kafri, 2021</td>
<td>Observational study</td>
<td>Patients (n = 142) Parkinson disease</td>
<td>Web-based survey</td>
</tr>
</tbody>
</table>

There were 12 observational studies (Assenza et al., 2021; Dalise et al., 2021; Fari et al., 2022; Gorini et al., 2020; Lee et al., 2021; Manacorda et al., 2021; Salvia et al., 2020; Santamato et al., 2021; Spielmanns et al., 2021; Summaka et al., 2021; Sutter-Leve et al., 2021; Yogev-Seligmann & Kafri, 2021), and one clinical trial (Kim et al., 2021).

3.1. Organizational models adopted in neurorehabilitation during the COVID-19 pandemic

Two studies were found regarding the choices and changes made by rehabilitation facilities attempting...
the containment of infection spread in hospital settings. Despite slight differences, the main actions undertaken in the two hospitals were: use of personal protective equipment, isolation, staff training and increased hygiene and disinfection policies (Salvia et al., 2020; Spielmanns et al., 2021). Both studies have compared the length of hospitalizations and the amount and effectiveness of the treatments during the Covid-19 period to the 2019 data. The first study (Salvia et al., 2020) found significant reductions in hospital admissions, shorter length stays and dramatic reductions in outpatients care when comparing their results with previous data from 2019. Nonetheless, the authors have reported unaffected inpatient treatment duration and effectiveness in the delivered therapies. On the contrary, the second study (Spielmanns et al., 2021) had reported longer length stays, a decrease in the duration of therapies and decremental improvements, as a result of the implemented hygiene policies. Overall, the length of hospitalization got contrasting results, on the one hand, a decrease was reported (Salvia et al., 2020) and on the other hand, an increase in hospitalization days (Spielmanns et al., 2021) was registered.

3.2. Changes in the choice of therapeutic strategies

Following the interruption of outpatient activities, Assenza et al. 2021 investigated the use of telerehabilitation as an alternative tool to provide access to therapy in a home setting. The studied population were 25 adult patients, 144 children’s caregivers and 50 therapists. It was found that all respondents reported a medium-high level of positive perception and a high level of satisfaction with the telerehabilitation approach, especially in subjects under the age of 40. And adult patients needed assistance from the caregiver to perform the proposed exercises. Moreover, the sample of healthcare workers has perceived telerehabilitation as a useful tool to improve the sense of competence of patients and caregivers in relation to disability and to increase therapeutic goals. Besides, all caregivers of treated children have perceived telerehabilitation as a support tool, but they have shown skepticism about the actual achievement of therapeutic goals.

Similarly, Kim et al. 2021 investigated the use of new technologies to evaluate the effects of home exercise management in 21 patients with Parkinson’s disease and parkinsonism. Participants showed a significant increase in the amount and intensity of the weekly exercise. The study also reported a decrease in a sedentary life, depression, and an improvement in the quality of life. In general, the participants expressed good satisfaction with the usability of the app.

3.3. Consequences of new measures

3.3.1. Patients

Five studies (Assenza et al., 2021; Dalise et al., 2021; Santamato et al., 2021; Summaka et al., 2021; Yogev-Seligmann & Kafri, 2021) investigated the impact and consequences of the interruption of rehabilitation in patients with chronic disabilities or neurological diseases. Patients were interviewed through online surveys (Manacorda et al., 2021; Summaka et al., 2021; Yogev-Seligmann & Kafri, 2021) or telephone interviews (Dalise et al., 2021; Santamato et al., 2021) and a total of 3125 people were interviewed. In general, all patients experienced a decrease in perceived well-being, independence, daily life activities and social participation. Additionally, patients undergo feelings of fear, depression, anxiety, and a worsening of perceived symptoms. Specifically, in patients with neurological diseases, a decrease in family cohesion was observed (Yogev-Seligmann & Kafri, 2021). In addition, people with moderate and severe disabilities experienced a deterioration in their health (Manacorda et al., 2021).

Likewise, patients with neurological diseases have complained about an increase in somatic manifestations and emotional and behavioural responses, with an increase in risk behaviour (Assenza et al., 2021; Santamato et al., 2021; Summaka et al., 2021).

3.3.2. Healthcare professionals

Two studies (Fari et al., 2022; Gorini et al., 2020) observed the impact of COVID-19 disease on a total of 718 healthcare professionals through online surveys. Gorini et al. 2020 reported a change in the daily workload and found that healthcare workers perceived that they are more at risk of contracting the virus than their family members. But the greatest concern was about being a transmission vehicle. Furthermore, Fari et al. 2021 reported an increase in levels of depression, anxiety, emotional exhaustion, and depersonalisation, especially in women.

3.3.3. Caregivers

Two articles analyzed a total of 180 people, including 25 caregivers assisting newly-onset stroke patients at home (Lee et al., 2021) and 11 caregivers of
stroke patients in rehabilitation facilities (Sutter-Leve et al., 2021). Lee et al. 2021 reported an increase in caregivers’ workload and a decrease in their physical and psychological well-being. Similarly, Sutter-Leve et al. 2021 registered that caregivers who had hospitalized relatives experienced concern about their relatives’ care and progress and had difficulty communicating with the members of the rehabilitation team. Moreover, the same study also reported high levels of uncertainty about home management after discharge from the hospital. The authors conclude that clear and timely communication with healthcare professionals and the support of relatives and friends facilitated the maintenance of low levels of stress on caregivers’ health (Sutter-Leve et al., 2021).

4. Discussion

This scoping review aimed to address the changes and strategies adopted by the neurorehabilitation services during the first wave of COVID-19 and included studies conducted on average between March and June 2020. The early detection and management of COVID-19 positive cases through swab screening and serological testing in patients and employees, has helped to significantly decrease the spread of the virus within neurorehabilitative services (Salvia et al., 2020). Even though, the containment measures taken to limit the hazard risk of contagion have enhanced safety on a high level, neurorehabilitation therapies in terms of frequency and intensity have been modified (Salvia et al., 2020). With the latter, being particularly negative in cases where a decrease in the therapy time frame has happened, and an as consequence, affecting the patients’ recovery. Particularly, in patients with sub-acute stroke, where it is well recognized that earlier and multidisciplinary therapeutic training leads to higher recovery (Iosa et al., 2021; Veerbeek et al., 2014). Additionally, there have been reported other factors that may have affected rehabilitation services, such as reduced therapeutic alliance and social isolation, and a decrease of group activities (Spielmanns et al., 2021).

The COVID-19 disease has certainly imposed more challenges to the neurorehabilitation services, specifically, increasing the frequency of hospitalizations in average. The established recommendations suggested optimizing the time and to identify the main objectives for carrying out early hospital discharges (Bartolo et al., 2020). However, even in this specific situation, the available data are insufficient and contrasting.

An approach followed by the neurorehabilitation services to compensate for the interruption of outpatient therapies was to implement telerehabilitation services. In this way, neurorehabilitation facilities were able to reorganize in a timely manner the treatments of patients with neurological diseases (Assenza et al., 2021). Telerehabilitation has been assessed with a positive impact, in terms of satisfaction and positive perception by the treated population. However, the lack of adequate training and the sudden activation of an unknown treatment method may increase skepticism about the actual benefit of this approach in improving the therapeutic objectives (Bettger et al., 2020). Further, in the current research only two articles were evaluated on this subject, for this reason, the results cannot be generalized to the whole population with neurological pathologies, the latter being so heterogeneous. Altogether, telerehabilitation could be suggested as an alternative method to facilitate therapy timeframes and continuity of care, not only during a health emergency but also in everyday life. But before adopting this method, some considerations must be followed: its pros and cons, its acceptance, availability of technological resources and availability of the caregiver, if required (Klaic & Galea, 2020).

The repercussions of COVID-19 at the beginning of the pandemic were not only on healthcare workers and patients but also on their caregivers. For healthcare professionals, the spread of the virus had a strong impact. Higher levels of stress, anxiety and depression have been reported on healthcare professionals who assisted COVID-19 patients (Gray et al., 2019). Moreover, the interruption of the patients’ neurorehabilitative activities has also resulted in decreased independence, an increased need for care and have worsened the perception of symptoms (Assenza et al., 2021; Santamato et al., 2021; Summaka et al., 2021; Yogev-Seligmann & Kafri, 2021). In addition, the restrictions imposed on visitors to access the rehabilitation facilities have generated concern and uncertainty in all caregivers. Consequently, caregivers have expressed the feeling of being unprepared and not competent to manage the patient at home (Sutter-Leve et al., 2021). On account of the data being extrapolated from various studies based on self-reported perceptions, the responses can be influenced by social or personal aspects of the participants (Assenza et al., 2021; Manacorda et al., 2021; Santamato et al., 2021; Summaka et al., 2021; Yogev-Seligmann & Kafri, 2021).
Regarding the psychological consequences on the affected population during the COVID-19 pandemic, high increases of emotional distress have been reported. Particularly, the constant checks for symptoms and infection policies aggravated the general anxiety in the population (World Health Organization Regional Office for Europe, 2020). The main source of psychological burden was primarily the fear of being infected, and secondly to become a vehicle for the transmission of the virus (Kisely et al., 2020). The feeling of emotional exhaustion and emptiness during an emergency has been highly exacerbated in the working environment, increasing the risk of burnout (Lasalvia et al., 2021) and pathological depersonalization (Fari et al., 2022). In general, it has been reported that all patients demonstrated good resilience resources (Dalise et al., 2021), but specifically, fragile patients were found to be more susceptible to psychological distress (Dalise et al., 2021; Manacorda et al., 2021; Santamato et al., 2021; Summaka et al., 2021; Yogev-Seligmann & Kafri, 2021). However, there is no available information on the patients’ psychological status before the pandemic.

Lastly, communication coping strategies were crucial on the neurorehabilitation services during COVID-19. During the beginning of the pandemic, caregivers faced several communication challenges. Specifically, when reaching the neurorehabilitation team, to ask for updates on the health status of their loved ones. And often perceived themselves as an extra burden to the members of the care team (Sutter-Leve et al., 2021). In response, the neurorehabilitation services put in practice the suggestions given by caregivers and scheduled phone calls, video conferences and recorded videos to compensate for this gap. Furthermore, to show the way in which therapy sessions were performed, and to provide a view of the gained progress (Sutter-Leve et al., 2021). Another important factor that remained essential during inpatient neurorehabilitation care, was the help given by friends and family members (Hanson et al., 2019). During the lockdown, a decrease in medical and rehabilitation support was related to poor judgment on the positive aspects of caregiving (Assenza et al., 2021).

5. Study Limitations

This scoping review presents several limitations. Firstly, all the above studies were observational designs based on surveys and questionnaires. Secondly, the variability and the heterogeneity of the reported interventions did not allow a comparison among the groups and limit the evaluation effectiveness of the interventions. Primary research regarding the unexpected impact of COVID-19 on the effectiveness of the strategies adopted by the neurorehabilitation services still currently lacking. Hence, the current scoping review has included studies in which modifications have been reported regarding the impact of the pandemic on rehabilitation settings as a secondary outcome.

6. Conclusions

The unforeseen impact of the COVID-19 pandemic on neurorehabilitation services has profoundly altered its organization and therapeutic strategies. Consequently, therapeutic interventions during the first wave were remodeled to identify short-term achievable goals while reducing the risk of spreading the virus. Implementation of home remote assistance and training through information technologies was fundamental for healthcare professionals, patients, and caregivers. The latter, being of utmost importance in healthcare, specifically when patients became ready for hospital discharge; in cases where patients were unable to access outpatient rehabilitation services; or when consulting the patient’s status or achieved progress.

Future studies should investigate the potential of telerehabilitation applicability, not only during health emergencies, but also as a tool for monitoring patient and caregiver compliance, and strengthening patient and caregiver support networks. Specifically, studies monitoring the impact of the successive waves of COVID-19 on healthcare professionals, caregivers, and patients are needed.

Conflict of interest

The authors declare that there is no conflict of interest.

Data availability

The data that support the findings of this study are available from the corresponding author upon reasonable request.
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Appendix: Search terms for the databases

Search strategy in MEDLINE/PubMed:

((((“coronavirus” [MeSH Terms] OR “coronavirus” [All Fields] OR “coronaviruses” [All Fields]

Search strategy in the WHO COVID-19 database:

’SARS-CoV-2’ OR ‘COVID-19’
‘COVID-19’ AND neurological disease* OR neurological disorder*