

A note about terminology in this Edition

In Europe and the United States, the term 'supported employment' typically refers to the placement of people in the regular labor market with support from a disability employment service. In Australia, however, such placements are referred to as 'open employment'; and an 'open employment service', as defined by the Commonwealth Department of Family and Community Services 1999–2000 Service Agreement for Employment Assistance under the Commonwealth Disability Services Act 1986, as 'employment assistance provided

by a service outlet to eligible job seekers and workers whose employment contract is with another organization or who are self-employed'. The term 'supported employment service' is defined as 'employment assistance provided by a service outlet for workers in business services, work crews and/or contract labor arrangements, where the workers' employment contracts are with their service outlet'. The term 'business service' is used in Australia to refer to sheltered workshops.