

Author Index Volume 21 (2016)

- Abadal, E., see Batlle-Montserrat, J. (1) 43– 59
- Ahn, M.J., see McNutt, J.G. (2) 153–170
- AlAwadhi, S., see Scholl, H.J. (1) 21– 42
- Alcaide Muñoz, L., M.P.R. Bolívar and A.M.L. Hernández, Financial incentives and open government: A meta-analysis (2) 189–209
- Andersen, K.N., see Nielsen, J.A. (2) 139–151
- Anthopoulos, L.G. and C.G. Reddick, Understanding electronic government research and smart city: A framework and empirical evidence (1) 99–117
- Batlle-Montserrat, J., J. Blat and E. Abadal, Local e-government Benchlearning: Impact analysis and applicability to smart cities benchmarking (1) 43– 59
- Bert, J., see Comfort, L.K. (3) 273–289
- Blat, J., see Batlle-Montserrat, J. (1) 43– 59
- Bolívar, M.P.R., see Alcaide Muñoz, L. (2) 189–209
- Brainard, L.A., see Edlins, M. (2) 171–188
- Brajawidagda, U., see Reddick, C.G. (3) 255–271
- Carter, D.T., see McNutt, J.G. (2) 153–170
- Chatfield, A.T., see Reddick, C.G. (3) 255–271
- Coelho, T.R., M.A. Cunha and F. de Souza Meirelles, The client-consultant relationship in ERP implementation in government: Exploring the dynamic between power and knowledge (3) 307–320
- Comfort, L.K., J. Bert and J.E. Song, Wicked problems in real time: Uncertainty, information, and the escalation of Ebola (3) 273–289
- Cunha, M.A., see Coelho, T.R. (3) 307–320
- Cushing, J.B., see Winters, K. (4) 399–409
- Dalley, A., see Garrety, K. (4) 367–381
- de Souza Meirelles, F., see Coelho, T.R. (3) 307–320
- Douglas, S., see Robertson, S.P. (4) 347–365
- Edlins, M. and L.A. Brainard, Pursuing the promises of social media? Changes in adoption and usage of social media by the top 10 U.S. police departments (2) 171–188
- Esmark, A., The informational logics of liberal democracy. Making sense of the nudging agenda (2) 123–137
- Feng, S., J. Zhang and Y. Gao, Investment uncertainty analysis for smart grid adoption: A real options approach (3) 237–253

- Gao, Y., see Feng, S. (3) 237–253
- Garrety, K., I. McLoughlin, A. Dalley, R. Wilson and P. Yu, National electronic health record systems as ‘wicked projects’: The Australian experience (4) 367–381
- Gil-Garcia, J.R., see Valle-Cruz, D. (3) 321–334
- Granier, B. and H. Kudo, How are citizens involved in smart cities? Analysing citizen participation in Japanese “Smart Communities” (1) 61– 76
- Hernández, A.M.L., see Alcaide Muñoz, L. (2) 189–209
- Janssen, M., see Zuiderwijk, A. (3) 223–236
- Justice, J.B., see McNutt, J.G. (2) 153–170
- Kennedy, R., E-regulation and the rule of law: Smart government, institutional information infrastructures, and fundamental values (1) 77– 98
- Kline, A.D., see McNutt, J.G. (2) 153–170
- Kudo, H., see Granier, B. (1) 61– 76
- Lach, D., see Winterss, K. (4) 399–409
- Löbel, S. and B. Paulowitsch, Intermediaries in the public sector and the role of information technology (4) 335–346
- Maruyama, M., see Robertson, S.P. (4) 347–365
- McLoughlin, I., see Garrety, K. (4) 367–381
- McNutt, J.G., J.B. Justice, J.M. Melitski, M.J. Ahn, S.R. Siddiqui, D.T. Carter and A.D. Kline, The diffusion of civic technology and open government in the United States (2) 153–170
- Melitski, J.M., see McNutt, J.G. (2) 153–170
- Nam, T., Government 3.0 in Korea: A country study (4) 411–420
- Nielsen, J.A., K.N. Andersen and A. Sigh, Robots conquering local government services: A case study of eldercare in Denmark (2) 139–151
- Paulowitsch, B., see Löbel, S. (4) 335–346
- Poulis, K., see Zuiderwijk, A. (3) 223–236
- Reddick, C.G., A.T. Chatfield and U. Brajawidagda, Open government process and government transparency in crisis communication: The case of AirAsia QZ8501 crash (3) 255–271
- Reddick, C.G., see Anthopoulos, L.G. (1) 99–117
- Robertson, S.P., B. Semaan, S. Douglas and M. Maruyama, Social media mixed with news in political candidate judgment: Order effects on knowledge and affect (4) 347–365
- Sandoval-Almazan, R., see Valle-Cruz, D. (3) 321–334
- Schlæger, J., An empirical study of the role of e-government benchmarking in China (4) 383–397

- Scholl, H.J. and S. AlAwadhi, Creating Smart Governance: The key to radical ICT overhaul at the City of Munich (1) 21– 42
- Semaan, B., see Robertson, S.P. (4) 347–365
- Siddiqui, S.R., see McNutt, J.G. (2) 153–170
- Sigh, A., see Nielsen, J.A. (2) 139–151
- Song, J.E., see Comfort, L.K. (3) 273–289
- Sung, W., A study of the digital divide in the current phase of the information age: The moderating effect of smartphones (3) 291–306
- Valle-Cruz, D., R. Sandoval-Almazan and J.R. Gil-Garcia, Citizens’ perceptions of the impact of information technology use on transparency, efficiency and corruption in local governments (3) 321–334
- van de Kaa, G., see Zuiderwijk, A. (3) 223–236
- Van den Bergh, J. and S. Viaene, Unveiling smart city implementation challenges: The case of Ghent (1) 5– 19
- Viaene, S., see Van den Bergh, J. (1) 5– 19
- Wilson, R., see Garrety, K. (4) 367–381
- Winters, K., J.B. Cushing and D. Lach, Designing visualization software for super-wicked problems (4) 399–409
- Yu, P., see Garrety, K. (4) 367–381
- Zhang, J., see Feng, S. (3) 237–253
- Zuiderwijk, A., M. Janssen, G. van de Kaa and K. Poulis, The wicked problem of commercial value creation in open data ecosystems: Policy guidelines for governments (3) 223–236