

Dedication

Diana Lady Dougan: Distinguished career of international service



Throughout a thirty-year career of international service, Diana Lady Dougan has been a leader in communication policy, innovative development and international service. She may be best known as the first statutory U.S. Coordinator for International Communications and Information Policy at the U.S. State Department, with the rank of Ambassador, which was her third presidential appointment. The founder and chair of the Cyber Century Forum, a non-profit organization which in 2007 launched the NextGen Awards and Mentors Initiative, a multi-year initiative dedicated to inspiring, mentoring and networking young people to develop innovative and practical uses of mobile phones to help improve the quality of life of their communities and beyond. The pilot country selected to introduce

NextGen was Vietnam where in 2008 together with the leading Vietnam media network, diverse corporate and non-government organization support, was highly successful. The second NextGen country is soon to be selected.

In a pioneering project launched in China during the 1990s, Ambassador Dougan founded the Center for Information Infrastructure and Economic Development (CIIED) under the auspices of the prestigious Chinese Academy of Social Science in Beijing. The CIIED established an international advisory board including several Chinese ministries responsible for telecommunication, finance as well as the State Council to promote modern communication policies, introduction of the Internet and development of e-Commerce.

For a number of years Ambassador Dougan was Senior Advisor at the Center for Strategic and International Studies (CSIS) in Washington. A several of international projects were initiated under her leadership. With the cooperation of a number of corporate leaders in the United States, Japan and Europe, in 1995 she was a catalyst in establishing the Global Information Infrastructure Commission (GIIC). The GIIC is composed of more than 30 CEOs and senior executives of multinational companies in ICT fields that has as its mission to foster private sector leadership and cooperation in the development of information networks and services to advance global economic growth, education and quality of life.

Russell Pipe, Editor

Announcing I-WAYS Journal

While the aims and scope of I-Ways will continue to present facts and analysis on strategic development in economic, policy, regulations and applications of e-Government services, beginning First Quarter 2009 it will become I-Ways Journal, featuring articles by policy-makers, regulators, advisors, as well as academics from all parts of the world.

Each issue will continue to provide reports on recent e-Government developments together with several authored articles.

The following four main themes for I-Ways articles are intended to reflect the breadth and depth of e-Government advances. These are:

National and municipal case studies describing strategies and policies, regulations as well as examples of innovative applications, especially citizen-centric services.

Initiatives of intergovernmental organizations, such as the World Bank, OECD, ITU, EU, UNCTAD, WTO, ADB as well as NGOs.

Key policy-regulatory issues such as cybersecurity and privacy, new telecom regulatory initiatives, e-Identity projects, public-private partnerships and rural development.

Advances in ICT technologies in the Internet, mobile services and payments, broadband, etc.

An Instruction to Authors is provided inside the back cover of each issue. Basically, each submission should be between 15-25 pages single spaced including footnotes, charts and tables, in MSWord format. Copyright remains with the author. An advisory panel will review each article.

We appreciate your continued interest in I-Ways and look forward to many articles being submitted in the coming months.

Russell Pipe, Editor

Editorial

Introducing Digital Governance to Municipalities Worldwide

Until recently, major attention on the transformation of traditional governmental functions from traditional bureaucratic practices into far more transparent, citizen-centric services, has focused on central governments initiatives around the world.. As this issue of I-Ways extensively documents, ranging from the World E-Government Mayors Forum where senior officials from 40 municipalities adopted the Seoul e-Government Declaration pledging extensive future cooperation to the ranking of municipalities in 100 countries based on the skillful design of their websites, the advancement of e-Cities is truly impressive.

The African Congress on Cities and Local Governments held in Accra, Ghana in June, an assembly of officials from 27 African countries, focused on a number of social and economic objectives that could be strengthened by introducing e-Services. Much attention was paid to a re-affirmation of the need for sound leadership for local governance development. In this

context local governments are key to the delivery of Millennium Development Goals (MDGs). A total of 76 recommendations were adopted by the Congress that leaders hope will help to advance many needed advancements.

The Open City Portal (www.opencityportal.net) is an important initiative that has as its objectives to help achieve many goals of e-Government, such as interactive communication with citizens, inclusion of citizen and private sector service providers in the development of community information, schools, hospitals and other urban amenities. The organization recently published a Global City Performance Survey evaluating innovation, entrepreneurship, and high-tech clusters including ICT infrastructure, human capital and institutional capital. I-Ways is pleased to cooperate with the Open City Portal Task Force to advance its objectives.

Russell Pipe, Editor.