An office chair to influence the sitting behavior of office workers

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Abstract. Since the introduction of ergonomic guidelines in the design of office chairs, a lot of effort has been put in designing these office chairs accordingly. Because these features all have to be adjusted in different ways (mostly a knob underneath the seat surface), and because every office chair offers different solutions, often users do not use all of the adjustments, and thus do not use the office chair in the optimal ergonomic way. The aim of this paper is to study the influence of feedback on sitting habits of office workers in a field test during 4 weeks. 40 office workers were selected for this test (13 male, 27 female). They were divided in three groups. A control group, a group that received a sitting instruction and a group that received sitting instruction and feedback on their posture every hour that they sit. The results show that there is an effect in average increase in basic posture on both the group that received instruction and the group that received feedback. This effect decreases over time. There was no effect in the control group.

Keywords: sitting instruction, field study, smart technology

1. Introduction

Since the introduction of ergonomic guidelines in the design of office chairs, a lot of effort has been put in designing these office chairs accordingly [1]. This resulted in many different features in the office chairs, of which adjustment of seat height is the most well known. Because these features all have to be adjusted in different ways (mostly a knob underneath the seat surface), and because every office chair offers different solutions, often users do not use all of the adjustments, and thus do not use the office chair in the optimal ergonomic way [2].

This effect, the non-optimal use of the office chair, is reinforced by the actual use of the chair during office hours. Often the user has no clue about the postures that he or she adopted.

In order to influence the behavior of users, a Smart Chair was designed. With this chair, postures are calculated by means of 4 pressure sensors in the seat and 2 in the backrest. The chair detects every second the presence on the seat and calculates 7 different postures that can be adopted. Feedback about the posture that was adopted during one hour is presented by means of a label on the seat. Users will get a tactile stimulus to ask attention to their sitting postures.

The aim of this paper is to study the influence of the smart chair on sitting behavior of office workers in a field test during 4 weeks.

2. Materials and methods

40 office workers were selected for this test (13 male, 27 female, length 1.77 s.d. 0.17 m, weight 74.7 s.d.2.1 kg). Inclusion criteria was that they had no history of back pain during the last 6 months and that they were working for at least 3 days a week during 4 consecutive weeks. During 4 weeks the sitting behavior of all of the groups is measured with technology in the Smart Chair. All participants started with a Control Week to measure regular sitting behavior. Office workers simply were given this new chair without any extra instructions. All users were aware

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that the chair measures their sitting behavior. After this week they are divided in 3 groups that will receive different interventions. All groups will continue this condition for another three weeks:

- Group A (Smart Chair) (n=15): receives an instruction on the optimal use of the chair in the beginning of the 2nd week and receives feedback on their posture every hour that they sit from week 2 to 4;
- Group B (Instruction) (n=14): receives an instruction on the optimal use of the chair in the 2nd week, but does not get feedback;
- Group C (Control) (n=11): is a control group, they get no feedback and no instruction.

The percentage of time that was spent in the basic posture $P_B$ (Figure 1) during a week, per subject was used for statistics. A Wilcoxon Signed Ranks Test was used to test on a significant difference between the control week (1st week) and the other weeks.

$$H_0: P_{B,\text{Control week}} = P_{B,\text{week } n}$$
$$H_1: P_{B,\text{Control week}} \neq P_{B,\text{week } n} \ (n=2, 3, 4)$$
A Kruskal-Wallis was used to see if there were significant differences between the groups during the control week. The level of significance for both tests was 0.05.

Table 2

<table>
<thead>
<tr>
<th></th>
<th>Control</th>
<th>Instruction</th>
<th>Smart Chair</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control Week</td>
<td>4.0 (3.9)</td>
<td>1.8 (2.1)</td>
<td>5.4 (7.1)</td>
</tr>
<tr>
<td>2nd week</td>
<td>5.2 (8.1)</td>
<td>5.8 (7.6)</td>
<td>11.0 (8.9)</td>
</tr>
<tr>
<td>3rd week</td>
<td>3.7 (3.5)</td>
<td>3.9 (7.2)</td>
<td>9.9 (8.2)</td>
</tr>
<tr>
<td>4th week</td>
<td>4.1 (5.7)</td>
<td>3.1 (2.3)</td>
<td>7.0 (5.0)</td>
</tr>
</tbody>
</table>

3. Results

Because of difficulties with the collection of data 2 subjects in the Instruction Group were excluded out of the tests. Figure 2 and table 2 shows the final results. As can be seen, the standard deviation is rather large, because of the different sitting habits of each subject. An effect can be seen between the three different groups. The control group does not change its sitting behavior in the 2nd, 3rd and 4th week compared to the control week, whereas the other two groups do show an effect.

There was no difference between the groups in the control week (Kruskal-Wallis test P=0.257). The effect is significant in the 2nd week for the Smart Chair group (p=0.011) and the Instruction group (p=0.010). In the 3rd week this effect is not significant for the Smart Chair group (p=0.088) nor for the Instruction group (p=0.594). In the 4th week the effect is not significant for the Smart Chair group (p=0.21) but it is for the Instruction group (p=0.021).

4. Discussion

The results of this research on the influence of feedback on the behavior of office workers seem promising. As was expected, it was shown that an instruction on how to use the office chair has an effect on the behavior. This study shows that users can change their behavior on the basis of feedback too. During the first week after the feedback the percentage that the office workers of the Smart Chair group spend in a basic posture doubled, on average, from 5.4 % to 11 %.

As expected too, the data also confirmed that there is a large difference between office workers in their sitting behavior. The current study with the Smart Chair can be seen as a first step to influence this behavior, and will be complemented with a longer follow up study in the future.

References