Creating More Efficient and Effective E-Governance

While there is a broad consensus that ICT and the many services it enables to be performed efficiently, success is often determined by human resources that are applied to ensure these accomplishments. For a number of years, governments and the private sector have recognized the need for an important new responsibility – effective direction and management of e-Government services. Chief Information Officers (CIOs) have been appointed to carryout a number of functions to fulfill e-Government objectives. However, a continuing need has been recognized for CIOs to collaborate to share valuable experiences, update on technology developments and management techniques.

The International Academy of CIO (IAC), established to provide such a forum, held its annual conference in Bangkok during June. Representatives of IAC chapters from Asia, Americas and Africa took a number of decisions to accelerate the pace and depth of their collaborations. It was agreed to establish an IAC Accreditation Center and Global Resource Center that will connect CIOs and educators around the world. A principal focus will be the design of policies, regulations and structures for CIOs and Executive IT Leadership. The Global Resource Center will design standard curricula for CIO education in the public sector, targeting the needs of developing countries at different stages of e-Government and ICT development. IAC will cooperate with the UN University Center for E-Governance in Macao in organizing joint workshops, preparation of research papers and other materials.

Looking ahead, the IAC accepted an invitation from the e-Indonesia Initiatives Forum to hold its 2010 conference in Bandung where the organizers plan to focus on the new C-Generation Society – with main focus being on Connectivity, Collaboration, Content Creation and Contextual themes. Dr. Toshio Obi of Waseda University, the new IAC president has extensive international experience in e-Government programs and will be providing strong leadership.

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